

What to Expect While Your Pet is With Us

Hospital Lobby

When you arrive, our receptionist and admitting nurse will help you fill out Admission information prior to leaving your pet in our care. The admission process generally takes less than 15 minutes. At this time you will have an opportunity to meet with the doctor to talk briefly about the procedure your pet will be having.

We know that waiting is difficult and we want to take care of you just as well as we take care of your pet. You may call one of our nurses during the day to check on your pet if you get concerned. The phone number to call is (843) 444-1234.



"We treat your pet like our own."

Length of the Procedure

The surgeon often gives an estimated time for the length of the procedure to a family member at the time of admission. In general, procedures take about 2 hours. What we cannot tell you, in advance, is the exact time of day your pet will have the procedure.

Getting an update from the doctor

After your pet's procedure is complete, the doctor or nurse will call you at the phone number you provided upon admission to talk with you about your pet, or leave you a message. If there is a problem, the doctor will let you know as soon as possible. The nurse will give you updates as information about your pet's condition becomes available.

After the Procedure

Following the procedure, your pet will be moved to the Recovery and Treatment Area for nursing care. The Recovery area is designated to closely monitor the unique needs of your pet. If it is necessary for your pet to stay with us overnight, he or she will be made very comfortable.

Time to Go Home

If your pet is here for an outpatient procedure (not staying overnight), the discharge time is between 4:30pm-5:30pm. If your pet needs to stay overnight, the doctor or nurse will set up a discharge time with you, based on the needs of your pet. Upon discharge, you will receive doctor's instructions regarding the care your pet needs at home, including medications that may need to be given, restrictions on activity and future appointments that may be necessary. Please ask the discharge nurse any questions you may have so we can provide you with additional information, and meet all of your needs.

Our Heartfelt Thanks

We want to thank you for the privilege of serving you and caring for your pet. We strive to provide you with an extraordinary experience that blends the best of medical care with the needs of your family. You play a vital role in the healing process of your pet and we hope this information has given you some peace of mind so you can direct your energy toward caring for your pet at home. Thank you again.

Our Mission Statement

"It is our desire to provide the highest quality medical and surgical care to your pet and you; to provide information, advice and assistance whenever needed in a kind and compassionate manner. We endeavor to treat your pet with the same attitude and care that we would if the pet were our own."